

# HOUSING INFORMATION



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Housing company  
rules and regulations

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Pako<sup>Suomen</sup>aisapu

# Housing company rules and regulations

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The housing company rules and regulations are a set of common rules that each tenant should comply with. They aim at increasing the comfort of living and at promoting good relationships between tenants! Kindly observe these rules in your daily living.

## In your own home

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- Night-time silence: you should avoid loud noises in your own home as well as in the staircase between 10pm and 7 am. Do not do laundry, listen to loud music or otherwise make noise during the time of night-time silence.
- If you receive guests in your home, ask them also to avoid making noise.
- If you have your own balcony, make sure that no trash or water drips from it while you are cleaning it. You cannot cook or make noise on your private balcony.
- If the housing company has a smoking ban, you are not allowed to smoke in your home nor on your private balcony. You can therefore only smoke on the housing company designated area.

## In the common areas

- Each tenant is also responsible for the tidiness of the common areas, which include the staircase, the waste room and the housing company courtyard.
- Do not leave anything in the staircase such as strollers or bicycles but rather take them to the storeroom.
- Also, do not leave any debris or other clutter in the common areas but clean them up.
- Put your trash in the correct bins according to the pictorial instructions in the waste room. Do not leave anything big, such as furniture or broken electronics, in the waste room.
- Cleaning the waste room and removing non-waste costs the housing company extra money which results in higher housing costs for the tenant.

## Tenant's fault reporting

- If there is an urgent maintenance issue in your home, such as an overflowing toilet, call the housing company immediately. Also, call if you spot pests or traces of them in your home.
- If you have left your keys at home, the service company will open the door for you (a service fee applies).
- Notify the property manager if you want, for example, to get your name on the door or to book a sauna shift or parking space.
- Other issues, such as filing a complaint of harassment, are also to be reported to the property manager. The property manager does not handle urgent maintenance matters.



# CONTACT

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